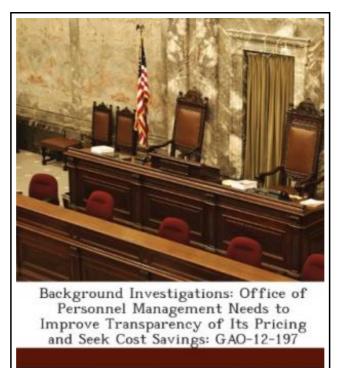
## Background Investigations: Office of Personnel Management Needs to Improve Transparency of Its Pricing and Seek Cost Savings: Gao-12-197



U.S. Government Accountability Office (GAO)

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Bibliogov, United States, 2013. Paperback. Book Condition: New. 246 x 189 mm. Language: English . Brand New Book \*\*\*\*\* Print on Demand \*\*\*\*\*.OPM s reported costs to conduct background investigations increased by almost 79 percent, from about \$602 million in fiscal year 2005 to almost \$1.1 billion in fiscal ear 2011 (in fiscal year 2011 dollars). However, the extent to which OPM s cost data are reliable is unknown because an audit of OPM s revolving fund, which finances business-type operations, has not been conducted. Independent audits of OPM s overall financial management system, where revolving fund transactions are recorded, identified material weaknesses in internal controls, which could affect the reliability of these cost data. OPM s background investigation program has three principal cost drivers. The first cost driver is investigation fieldwork and support contracts, which represent nearly half of OPM s fiscal year 2011 reported costs- about \$532 million. These contracts allow OPM to assign an investigation to a contractor and buy clerical support for casemanagement. The second cost driver is personnel compensation and benefits for OPM s background investigation federal workforce, which represents about 25 percent of OPM s fiscal year 2011 reported costsabout \$265 million. The third cost driver is OPM s information technology investments. While these investments represent less than 10 percent of fiscal year 2011 reported costs, they have increased more than 682 percent over 6 years (in fiscal year 2011 dollars), from about \$12 million in fiscal year 2005 to over \$91 million in fiscal year 2011. OPM attributed cost increases to more comprehensive subject interviews, increased FBI fees, and compliance with investigation timeliness requirements.

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